# BASIC GUIDELINES ON ROUTINE JOB FOR NEWCOMERS (UPDATED ON 22 JUL 2019)

(ONLY FOR GUIDANCE AND NOT TO QUOTE AS AUTHORITY) FOR LEARNERS OF TNGB ONLY: NOT TO BE CIRCULATED



**INTENTION OF CREATION OF** 

THIS GUIDELINESS

<u>IS</u>

HELPING THE NEWCOMERS

TO

**HELP THE CUSTOMERS** 

**INTURN** 

HELPING THE BANK

REFER BM FOR MORE CLARIFICATION AND PROCEDURE ADOPTED IN PARTICULAR BRANCH

# **INTRODUCTION**

# Software used by Different Banks in India

There are a lot of Public Sector, Private Sector and foreign banks in India. These banks use different software packages for core banking. The following are most popular banking software packages used in India.

Finacle:	BaNCS:	Flexcube:
Finacle is a very popular core banking software package which is designed by Infosys. Here is a list of Indian Banks that use Finacle Software Packages.	This core banking solution is designed by Tata Consultancy Services. This is a very popular core banking platform across the world. BaNCS is used by over 280 institutions in more than 80 countries. Here is a list of banks that use BaNCS Software Packages.	Flexcube is designed by Oracle Corporation. This software package is used by some of the reputed Banks of the world like City Bank. Here is the list of Indian banks that use Flexcube Software Packages.
<ol> <li>Andhra Bank</li> <li>Axis Bank</li> <li>Bank of Baroda</li> <li>Bank of India</li> <li>Corporation Bank</li> <li>Dena Bank</li> <li>Federal Bank</li> <li>ICICI Bank</li> <li>IDBI Bank</li> <li>Indian Overseas Bank</li> <li>IndusInd Bank</li> <li>Karnataka Bank</li> <li>Kotak Mahindra Bank</li> <li>Oriental Bank of Commerce</li> <li>Punjab &amp; Sind Bank</li> <li>RBL Bank</li> <li>South Indian Bank</li> <li>South Indian Bank</li> <li>UCO Bank</li> <li>United Bank of India</li> <li>Union Bank of India</li> <li>Vijaya Bank</li> </ol>	<ol> <li>State Bank of India</li> <li>Allahabad Bank</li> <li>Bank of Maharastra</li> <li>Central Bank of India</li> <li>Indian Bank</li> <li>IDFC Bank</li> <li>TNG Bank</li> </ol>	<ol> <li>Canara Bank</li> <li>Karur Vysya Bank</li> <li>Lakshmi Vilash Bank</li> <li>Syndicate Bank</li> <li>Yes Bank</li> <li>HDFC Bank</li> </ol>

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# I. IMPORTANT ICONS (LEFT TOP)



5

- 1. Signed on
- 2. Signed off
- 3. View journal
- 4. Search customer
- 5. View and download exchange rates
- 6. Open/ close cash drawer
- 7. Help
- 8. Queue

# II. SOME IMPORTANT ROUTINE JOBS

# 1. Opening Cash drawer:-

- (a) Click cash drawer icon.
- (b) Click open cash drawer. Open Cash Drawer

Currency	Openir	ng Balance	Current Balance	Currency Reconciled	
INR		0	0	No	
*					

2. Transferring cash from safe (GL- BRANCH CASH BALANCE AC) to cash drawer:- (Document: Single credit) Enter screen number here 5 20010 5 5 Exchange Rate: Account Number: INR: 🗸 Amount: Account Name: Description: Name 1: Remittance Type: Branch ~ Name 2: Override Cash Limit: ~ Promo No: Exchange Rate: 5 Narration Reference Number **DDP/SC Number** Total/Exchange Amount INR: 🗸 Туре Commission: Option Exchange Postage **Collection Type Base Currency Amount** Change: Rate Type: Ś **Booking Number:** Exchange C ommission Transmit Close

(a) Enter screen number **20010** in open screen box located at the top right side of the window.

(b) Enter GL account No. (98903-branch code- check suffix) Check suffix differ from branch to branch. (Click F7 to check account details)

- (c) Enter all mandatory fields highlighted in blue.
- (d) Click Transmit (Alt T)
- (e) Enter denomination of all cash.
- (f) Click Transmit (Alt T)
- (g) Queue will be sent to officer for authorisation.
- (h) After authorisation by offr, cash drawer will be updated automatically.

# 3. Cash withdrawal by customer using withdrawal slip:- (Document: withdrawal challan and pass book)

	10	60 ) 🖻
	(a)	Withdrawal slip only permits own branch customer to withdraw cash,
	( )	branch customer to withdraw cash by cheque only.
	(b)	Any branch customer issued with cheque cannot withdraw cash by
		rawal slip.
	(c)	Enter screen number <u>1060</u> in open screen box located at the top right
	side c (d)	of the window. Enter customer account No. (Click F10 to checksignature, balance &
	. ,	int details)
	(e)	Enter statement narrative (Self/ name of authorised agent)
	(f)	Click Transmit (Alt T)
	(g)	If amount is below 20000, then denomination window will open.
	(h)	Enter denomination of all cash.
	(i)	Click Transmit (Alt T)
	(j)	If amount is above 20000, then queue will be sent to officer.
	(k)	After authorisation by offr, click Queue icon 🕯 located at left top of
	the wi	indows.
	(I)	
	(m)	Clickt he row where amount to be given is mentioned and click Accept.
	(n)	Enter denomination of all cash.
	(o)	Click Transmit (Alt T).
4.	Cash	withdrawal using cheque:- (Document: Cheque and ID proof)
4.		
4.	51 (a)	withdrawal using cheque:- (Document: Cheque and ID proof) 072 Home branch/ any branch customer issued with cheque cannot
4.	(a) withdr	withdrawal using cheque:- (Document: Cheque and ID proof) 072 Home branch/ any branch customer issued with cheque cannot raw cash by withdrawal slip.
4.	(a) withdr (b)	withdrawal using cheque:- (Document: Cheque and ID proof) 072 Home branch/ any branch customer issued with cheque cannot raw cash by withdrawal slip. Enter screen number <u>51072</u> in open screen box located at the top side of the window.
4.	(a) withdr (b) right s (c)	withdrawal using cheque:- (Document: Cheque and ID proof )         072       Image: Colspan="2">Image: Colspan="2">Oregoing: Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2">Colspan="2"Colspan="
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4.	(a) withdr (b) right s (c) accou (d) (e) (f) (g) (h)	withdrawal using cheque:- (Document: Cheque and ID proof )         072         Image: The statement of the window.         Enter customer account No. (Click F10 to check signature, balance & unt details)         Enter statement narrative (Self/ name of authorised agent)         Click Transmit (Alt T)         If amount is below 20000, then denomination window will open.         Enter denomination of all cash.         Click Transmit (Alt T)
4.	(a) withdr (b) right s (c) accou (d) (e) (f) (g) (h) (i)	withdrawal using cheque:- (Document: Cheque and ID proof )         072       Image: Colspan="2">Image: Colspan="2">Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"
4.	(a) withdr (b) right s (c) accou (d) (e) (f) (g) (h)	withdrawal using cheque:- (Document: Cheque and ID proof )         072       Image: State of the window.         Enter screen number 51072 in open screen box located at the top side of the window.         Enter customer account No. (Click F10 to check signature, balance & ant details)         Enter statement narrative (Self/ name of authorised agent)         Click Transmit (Alt T)         If amount is below 20000, then denomination window will open.         Enter denomination of all cash.         Click Transmit (Alt T)         If amount is above 20000, then queue will be sent to officer.         After authorisation by offr, click Queue icon located at left top of the
4.	(a) withdr (b) right s (c) accou (d) (e) (f) (g) (h) (i) (j)	withdrawal using cheque:- (Document: Cheque and ID proof )         072         072         Withdrawal sip         Home branch/ any branch customer issued with cheque cannot raw cash by withdrawal slip.         Enter screen number 51072 in open screen box located at the top side of the window.         Enter customer account No. (Click F10 to check signature, balance & unt details)         Enter statement narrative (Self/ name of authorised agent)         Click Transmit (Alt T)         If amount is below 20000, then denomination window will open.         Enter denomination of all cash.         Click Transmit (Alt T)         If amount is above 20000, then queue will be sent to officer.         After authorisation by offr, click Queue icon located at left top of the
4.	51 (a) withdr (b) right s (c) accou (d) (e) (f) (g) (h) (i) (j) windo (k) (l)	withdrawal using cheque:- (Document: Cheque and ID proof )         072         OTE         Home branch/ any branch customer issued with cheque cannot caw cash by withdrawal slip.         Enter screen number 51072 in open screen box located at the top side of the window.         Enter customer account No. (Click F10 to check signature, balance & unt details)         Enter statement narrative (Self/ name of authorised agent)         Click Transmit (Alt T)         If amount is below 20000, then denomination window will open.         Enter denomination of all cash.         Click Transmit (Alt T)         If amount is above 20000, then queue will be sent to officer.         After authorisation by offr, click Queue icon located at left top of the two.         Click Execute         Select amount to be given and click Accept
4.	(a) withdr (b) right s (c) accou (d) (e) (f) (g) (h) (i) (j) windo (k)	withdrawal using cheque:- (Document: Cheque and ID proof )         072         Image: The state of the window.         Enter screen number 51072 in open screen box located at the top side of the window.         Enter customer account No. (Click F10 to check signature, balance & int details)         Enter statement narrative (Self/ name of authorised agent)         Click Transmit (Alt T)         If amount is below 20000, then denomination window will open.         Enter denomination of all cash.         Click Transmit (Alt T)         If amount is above 20000, then queue will be sent to officer.         After authorisation by offr, click Queue icon located at left top of the two.         Click Execute

GO TO TOP

	10	10 🕤 🖻
	50,00	Any person can deposit cash to any branch customer SB account ard must be updated for cash deposit 50,000 &above.(If deposit comes 0 &above then check PAN status in 67050 screen, select 1. Custome s and check Income Tax PAN column)
	(b)	Enter screen number <u>1010</u> in open screen box located at the top righ of the window.
	(c) (d) (e) (f)	Enter customer account No. (Click F7 to check account details). Enter statement narrative (Self/ name of person depositing cash) Enter denomination of all cashin/ out in same window. Click Transmit (Alt T)
	(r) (g) (h) (i)	If amount is below 25000, then again denomination window will open. Verify all cash in and out. Click Transmit (Alt T)
	(j) (k)	If amount is above 25000, then queue will be sent to officer. After authorisation by offr, cash drawer will be updated automatically.
6.	Cash	repayment in Ioan account. (Docs: Loan Deposit Challan)
	110	010 . 🔊 🖻
	(a) (b) right s	Any person can deposit cash to any branch customer loan account. Enter screen number <u>11010</u> in open screen box located at the topside of the window.
	(c) (d)	Enter customer account No. (Click F7 to check account details). Click Transmit (Alt T)
	(e) (f) (g)	If amount is below 25000, then denomination window will open. Enter denomination of all cash. Click Transmit (Alt T)
	(b) (i)	If amount is above 25000, then queue will be sent to officer. After authorisation by offr, cash drawer will be updated automatically.
7.	Loan	discharge through cash repayment. (Docs: Loan Deposit Challan)
	1:	3010 🥑 🖪
	(a)	Enter screen number 13010 in open screen box located at the to
	•	side of the window.
	(b) (c)	Enter customer account No. (Click F7 to check account details). Enter discharge amount.
	(d)	Click enquiry for closure.
	(e)	Verify no difference between closure amount and discharge amount.
	(f)	Click Transmit (Alt T)
	(g)	Denomination window will open.
	(h)	Enter denomination of all cash.
	(1)	Click Transmit (Alt T)
	(i) (j)	Irrespective of amount, queue will be sent to officer.

Loan discharge via transfer. (Docs: Contra) 8. 13045 5 3 Enter screen number 13045 in open screen box located at the top (a) right side of the window. (b) Enter customer account No. (Click F7 to check account details). (C) Enter discharge amount. Click enquiry for closure. (d) (e) Verify no difference between closure amount and discharge amount. Click Transmit (Alt T) <u>T</u>ransmit (f) Queue will be sent to officer for authorisation. (g) Customer Information File (CIF) creation: (Docs: CIF Form/ ID & 9. Address Proof, PAN/ Form 16) Collapse All Customer Management Create Create Personal Customer Click customer management from index provided in left side of the (a) window. Click create then click create personal customer. (b) Fill all mandatory data highlighted in blue. (c) Queue will be sent to officer for authorisation. (d) Similarly you can use customer management menu to create various (e) type of CIF. 10. Deposit account creation: (Docs: SB Opening form) (a) Click Deposit/ CC/OD Accounts and services from index provided in left side of the window. Click create then click create personal customer. (b) Fill all mandatory data highlighted in blue. (c) Queue will be sent to officer for authorisation. (d) Similarly you can use Deposit/ CC/OD Accounts and services menu to (e) create various type of deposit accounts. 11. Jewel Loan: Loan account creation. (Docs: Pass book) (a) 62000 5 3 1) Enter screen number 62000 in open screen box located at the

9

- top right side of the window.2) Enter customer SB account No. (Click F7 to check account details).
- 3) Type L in system combo box and click transmit

 Enter all mandatory fields highlighted in blue and click transmit. (<u>PRODUCT CODE</u> vary for different JL loans, please ensure and refer manager for valid product code)
 Account number will be created.
 Queue will be sent to officer for authorisation.

#### (b) CISLA creation. (Docs: Appraisal report)

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67152

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	1)	Enter screer	n number	67152 in open screen box located at the
	top rig	ght side of the	window.	

- 2) Enter loan account No. (Click F7 to check account details).
- 3) Type C in Function combo box and click transmit
- 4) Enter all mandatory fields highlighted in blue in Cisla Field 1.
- 5) Enter all mandatory fields highlighted in blue in Cisla Field 2.
- 6) Click Transmit (Alt T).
- 7) Queue will be sent to officer for authorisation.
- (c) Security/ Collateral creation. (Docs: Appraisal report)
  - 62000 🔊 🖻
  - 1) Enter screen number **62000** in open screen box located at the top right side of the window.
  - 2) Enter loan account No. (Click F7 to check account details).
  - 3) Type **COL**in SYSTEM combo box and click transmit.
  - 4) Enter all mandatory fields highlighted in blue.
  - 5) Select **Create**in ACTION combo box.
  - 6) Click Transmit (Alt T).
  - 7) Select **Create** in ACTION combo box and click transmit.
  - 8) Enter all mandatory fields highlighted in blue.
  - 9) Select values in Status & Category combo box respectively.
  - 10) Click Transmit (Alt T).
  - 11) Write **Collateral number** in appraisal report.
  - 12) Queue will be sent to officer for authorisation.

# (d) Transfer from Loan account to SB account. (Contra)

	11055	. ) 3
_		

1) Enter screen number 11055 in open screen box located at the top right side of the window.

- 2) Enter Loan account No.
- 3) Enter Amount.
- 4) Enter deposit account No.
- 5) Enter Amount.(Filled automatically)
- 6) Click Transmit.
- 7) Queue will be sent to officer for authorisation.



(e)	Transfer Loan processing fees to Loan account from SB account.
(Con	tra)



1) Enter screen number 11045 in open screen box located at the top right side of the window.

- 2) Enter deposit account No.
- 3) Enter Amount.
- 4) Enter Loan account No.
- 5) Enter Amount.(Filled automatically)
- 6) Enter narration (JL Processing Fees, Etc)
- 7) Click Transmit.

# (f) Transfer AJL subvention to Loan account (Contra)

# 23250 🤊 🖻

1) Enter screen number 23250 in open screen box located at the top right side of the window.

- 2) Enter G/L No.96379- Branch code- Sx
- 3) Enter Amount.
- 4) Enter Loan account No.
- 5) Enter Amount (Filled automatically)
- 6) Enter narration (AJL Subvention, Etc)
- 7) Click Transmit.
- 8) Queue will be sent to officer for authorisation.



(g) Batch transactions can also be done for transfer from loan account to SB account, transfer loan processing fees to loan account from SB account and transfer AJL subvention to loan account . (For Batch transactions refer SI. No 31)

# 12. SME loan. (For more details, refer JL procedure for same headings)

(a) Loan account creation. (Please ensure and refer manager for valid **Product Code**)

- (b) CISLA creation.
- (c) Security/ Collateral creation.
- (d) Create Repayment Schedule.
- (e) Create Disbursement Schedule.
- (f) Transfer amount from Loan account to SB account.

(g) Debit stamp charges from SB account and credit to G/L stamps (99877-Branch Code- Sx)

# 13. JLG loan.(For more details, refer JL procedure for same headings)

(a) Loan account creation. (Please ensure and refer manager for valid **Product Code**)

(b) CISLA creation.

- (c) Security/ Collateral creation.
- (d) Create Repayment Schedule.
- (e) Create Disbursement Schedule.

(f) Transfer amount from Loan account to **Group SB account**.

(g) Transfer amount from **Group SB account**toIndividual **SB account**.

(h) Debit stamp charges from SB account and credit to G/L stamps. (99877-Branch Code- Sx)

# 14. Weavers loan.

## (For more details, refer JL procedure for same headings)

(a) Loan account creation. (Please ensure and refer manager for valid **Product Code**)

- (b) CISLA creation.
- (c) Security/ Collateral creation.
- (d) Create Repayment Schedule.
- (e) Create Disbursement Schedule.
- (f) Transfer amount from Loan account to **SB account**.
- (g) Debit stamp charges from SB account and credit to G/L stamps(99877-Branch Code- Sx)

# 15. LOD. (For more details, refer JL procedure for same headings)

(a) Loan account creation. (Please ensure and refer manager for valid **Product Code**)

- (b) CISLA creation.
- (c) Security/ Collateral creation.
- (d) Create Repayment Schedule.
- (e) Create Disbursement Schedule.
- (f) Transfer amount from Loan account to **SB account**.
- (g) Queue will be sent to officer for authorisation.

# 16. Additional LOD. (Screen No. 12430)

- (a) Click additional loan input validation.
- (b) Enter existing LOD number & fill other details
- (c) Click Transmit.
- (d) Create Disbursement Schedule.
- (e) Transfer amount from Loan account to **SB account**.
- (f) Queue will be sent to officer for authorisation.

# 17. Passbook transactions printing.

(a) Enter screen number 600 in open screen box located at the top right side of the window.

(b) Enter account number and click enter.

(c) Line of transaction will appear automatically if you want to change enter line of transaction and click enter.

(d) Click Page number & click enter.

# 18. Passbook re-printing for failed printing.

(a) Enter screen number 620 in open screen box located at the top right side of the window.

- (b) Enter account number.
- (c) Enter next print date and click enter.

(d) Line of transaction will appear automatically if you want to change enter line of transaction and click enter.

(e) Click Page number & click enter.

## 19. New Passbook front page printing.

(a) Enter screen number 500 in open screen box located at the top right side of the window.

(b) Enter account number& click enter

# 20. Duplicate Passbook front page printing.

(a) Enter screen number 505 in open screen box located at the top right side of the window.

(b) Enter account number& click enter.

(c) Follow transaction printing procedure, (Charges will be detected automatically in respective account and entry will be reflected accordingly)

# 21. DD receipt of funds.

- Branch Accounting (BGL)
- Inland (Rupee) Remittance
- Receipt of Funds
  - (a) Cash received in 20010.
    - (i) Enter amount
    - (ii) Enter narration as "DD"
    - (iii) Enter Commission
    - (iv) Select DD in Remittance Type Combo box.
    - (v) Click Transmit (Alt T).
    - (vi) Queue will be sent to officer for authorisation.
  - (b) Cash transfer can be made through intermediate funds. SB Accounts.
    - (i) Enter From deposit account number
    - (ii) Enter amount
    - (iii) Enter Commission
    - (iv) Select DD in Remittance Type Combo box.
    - (v) Enter narration as "DD"
    - (vi) Click Transmit (Alt T).
    - (vii) Queue will be sent to officer for authorisation.

#### 22. DD Issue.

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TOP

- Inland (Rupee) Remittance
  - + Receipt of Funds
  - Issue
    - Travellers Cheque
       Single Remittance DD, BC, GC
    - TT (Telegraphic Transfer)
    - Multiple Remittances DD, BC, GC
      - (a) Enter journal Number
      - (b) Select Instrument type as Demand Draft
      - (c) Click Transmit (Alt T).
      - (d) Enter Prefix as "IBDA"
      - (e) Enter Beneficiary Name.

- (f) Select sub category as "Teller Inventory"
- (g) Enter Instrument number.
- (h) Enter Pay Branch.
- (i) Enter applicant name.
- (j) Select Charges Rec combo box.
- (k) Click Transmit (Alt T).
- (i) Queue will be sent to officer for authorisation.

# 23. DD cancel.

- (a) Written request to be obtained from customer.
- (b) Create batch
- (c) Debit DD G/L
- (d) Credit customer SB account.
- (e) Debit charges from customer SB account.
- (f) Credit relevant G/L
- (g) Queue will be sent to officer for authorisation.
- (h) Xerox copy to be forwarded to HO along with single debit.
- (i) Regularization to be done after receiving C2C from HO.

# 24. Create RD/ FD/ RIP accounts

- Deposit/CC/OD Accounts & Services
  - Create

GO TO TOP

- New Deposit Account
  - (a) Enter CIF/ SB account number.
  - (b) Enter all mandatory fields highlighted in blue in core options.
  - (c) Enter following mandatory fields in term options for RIP.
  - (d) Click Transmit (Alt T).
  - (e) Queue will be sent to officer for authorisation.

# Term Options

Term Length:			Term Days:	
Term Basis:	M:Months 👻		Term Months: Term Years:	1
Term Value Deposited:			OF Maturity Date:	
Interest Frequency:	M:Maturity	3.		

(0	d) Enter following m	nandatory fields ir	term options for F	RD.
	Term Options			
	Term Length:	-	Term Days:	
			Term Months:	
	Term Basis: M	I:Months 👻	Term Years: 1	
	Term Value Deposited:		OR	
	Term value Deposited.		Maturity Date:	
	Interest Frequency:	Maturity -		
		in a la l		
	Savings Plus :		RD :	
	Savings plus	N:No 👻	RD Expected Installment. :	6000
	Saving Plus Acct	-	, RD Installment due day :	31
	Savings Plus Sub Category:		<ul> <li>RD Instl. Freq:</li> </ul>	Monthly -
			In the second	and the second se
	Saving Plus Interest Freq: Saving Plus Term Length		JDCC Number:	

(i) Enter all mandatory fields highlighted in blue in core options along with interest payment method and Transfer account Number in **Interest options**.

Term Options	
Term Length:	Term Days:
	Term Months:
Term Basis:	Term Years:
Term Value Deposited:	OR Maturity Date:
Interest Frequency:	

# GO 10 10

# Inoperative

(a) Enter screen number 8000 in open screen box located at the top right side of the window.

- (b) Enter account number and click enter.
- (c) Click Transmit (Alt T).
- (d) Queue will be sent to officer for authorisation.

# 26. ATM request

(a) Enter screen number 9583 in open screen box located at the top right side of the window.

- (b) Enter account number& click enter.
- (c) Fill all mandatory data highlighted in blue.
- (d) Click Transmit (Alt T).
- (e) Queue will be sent to officer for authorisation.

# 27. ATM issue/block

(a) Enter screen number 7495 in open screen box located at the top right side of the window.

- (b) Enter account number& click enter.
- (c) Make "0" to block card in ATM card field.
- (d) Make "1" to open card in ATM card field.
- (e) Click Transmit (Alt T).
- (f) Queue will be sent to officer for authorisation.

28. Receive funds from Indian Bank/ Other banks/ TNGB other branch. (Fund transfer can be made through NEFT for Indian Banks and RTGS for other banks)

# (a) From Indian Bank

- (i) Debit Indian Bank G/L 99105-Branch Code- Sx.
- (ii) Credit Intermediate account.

(iii) For **NEFT** enter screen number 20066 in open screen box located at the top right side of the window.

- (iv) Fill all mandatory data highlighted in blue.
- (v) Click Transmit (Alt T).
- (vi) After receiving physical cash receive funds in <u>IB account G/L</u> 99105-Branch Code- Sx.

(vii) Queue will be sent to officer for authorisation.Cash drawer will be updated.

#### (b) From Other Banks

- (i) Debit Fund in Transit account G/L <u>99879-Branch Code- Sx.</u>
- (ii) Credit Intermediate account.

(iii) For **RTGS** enter screen number 20035 in open screen box located at the top right side of the window.

(iv) Select Interbank Payment transfer mode in Message Type combo box

- (v) Fill all mandatory data highlighted in blue.
- (vi) Enter related reference number.
- (vii) Click Transmit (Alt T).
- (viii) After receiving physical cash receive funds in **Parking account G/L 97950-Branch Code- Sx.**
- (ix) Cash drawer will be updated.
- (xi) Create batch
- (xi) Debit Parking account G/L 97950-Branch Code- Sx
- (xii) Credit Fund in Transit account G/L 99879-Branch Code- Sx.
- (xiii) Queue will be sent to officer for authorisation.

#### (c) From Other TNGB Branch

- (i) After receiving physical cash receive funds in **Parking account G/L 97950-Branch Code- Sx.**
- (ii) Cash drawer will be updated.
- (iii) Create batch



- (iv) Debit Parking account G/L 97950-Branch Code- Sx
- (v) Originate <u>C2C</u> of respective branch.
- (vi) Fill all mandatory data highlighted in blue.
- (vii) Click Transmit (Alt T).
- (viii) Queue will be sent to officer for authorisation.

# 29. Funds Remittance

# (a) To Other TNGB Branch/ HO account

- (i) Debit Fund in Transit account G/L <u>99879-Branch Code- Sx.</u>
- (ii) Cash drawer will be updated.

(iii) Issue cash to authenticated employee of concern TNGB employee.

(iv) After reaching to branch concern TNGB branch will originate C2C.

(v) Check C2C by entering screen number 29042 in open screen box located at the top right side of the window.

- (vi) Copy reference number.
- (vii) Create batch
- (viii) Debit <u>G/L</u>
- (ix) Select **RESPONDING** from Core to Core Transaction Type.
- (x) Paste reference number.
- (xi) Enter all mandatory data highlighted in blue.
- (xii) Credit Fund in Transit account G/L 99879-Branch Code- Sx.
- (xiii) Queue will be sent to officer for authorisation.

# 30. Change home branch/ Acct type

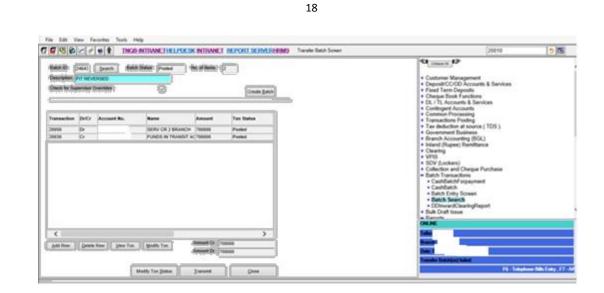
(a) Enter screen number 7050 in open screen box located at the top right side of the window.

- (b) Enter account number& click enter.
- (c) Click Transmit (Alt T).
- (d) Queue will be sent to officer for authorisation.

# 31. Batch Transactions

Debit and Credit transactions of funds of several accounts of deposits and loan can be done through Batch Transactions.

<ul> <li>Bate</li> <li>C</li> <li>C</li> <li>B</li> </ul>	h Transac	tions orpayment / Screen	Transactions.		
(a)	Select	Function:	Transfer Batch Screen	~	
(b)	Enter	Description: IBC CLE	ARANCE		, etc
(c)	Click	Add Row			



SOME ROUTINE USE TRANSACTION BA	<b>ASE IN BATCH TRANSACTIONS</b>
Deposit Credit	001030
Deposit Debit	001050
GL Credit	020030
GL Debit	020050
CAS Debit through Cheque	051082
Credit Loan repayment	011210
Debit: Loan disbursement by transfer	011260

(d) Queue will be sent to officer for authorisation.

#### 32. Image Maintenance

Signature and photos can be uploaded through Image Maintenance link.

- (a) Enter Account Number & click TAB, CIF number will be filled automatically.
- (b) Click Transmit (Alt T).

CIF Number		Data Secu	rity Flag
Account Number	1	<u>S</u> earch	Link Account
Linked Account Number	[	Search	
Linked Image Type	Signature	~	
Wi	zard	[ransmit	Close

GO TO TOP

CIF Number	Data Security Flag	
Account Number		
Image Type	ature 🔽	
Scanned File	Browse	
Description		
Account Mandate		
Date of Expiry		

- GO TO TOP
- (d) Click browse to select image from directory.
- (e) Enter Name as description.
- (f) Enter account mandate as SELF, Etc
- (g) Click Upload
- (h) Queue will be sent to officer for authorisation.

#### 33. Insurance and pension

Insurance and pension application process can be done through INTRANET portal.



# 34. OBC booking

OBC booking can be done through INTRANET portal.



	Account No.	FETCH	Today: 04-Jul-2019
	VIEW REPORTS	OBC CANCELLATION	OBC REALIS
	Name		<u>obc Renter</u>
	Home Branch		_
	Booked by (br code)		
	Cheque No.		
	Cheque date		
	MICR No.		
	Bank Name	1	
	Branch		
		Applicable V	
	Charges	Applicable V	
	Amount Under Rs. (Eg. 501 if amount		101-104
	is 500.25)	(Amoun	t +1)
	Commission		
	Acc Type		~
		VERIFY SUBMIT REFRESH	LOGOUT
		n <b>(Contra)</b> C portal for cleared cheq	
	LATEST U	C portal for cleared cheo	
		C portal for cleared cheo	INHOUSE APPLICATION
	LATEST U	C portal for cleared cheo PDATES MANCES Start   Stop	INHOUSE APPLICATION
	LATEST U	C portal for cleared cheo PDATES MANCES Start   Stop Wilavan Premium Plus" Deposit Schemes	INHOUSE APPLICATION
	LATEST U PERFORM • Performance of "Pallavan Iswaryam" & "P • Highest No of JL accounts for the day(line	C portal for cleared cheo PDATES  MANCES  Start   Stop  Wilavan Premium Plus" Deposit Schemes  ach wise)	INHOUSE APPLICATION
	LATEST U PERFORM • Performance of "Pellaven Iswaryam" & "P • Highest No of 3L accounts for the day(Regi • Highest No of 3L accounts for the day(Regi	C portal for cleared cheo PDATES  MANCES  Start   Stop  Wilavan Premium Plus" Deposit Schemes  ach wise)	INHOUSE APPLICATION
eta	LATEST U PERFORM • Performance of "Pallavan Iswaryam" & "P • Highest No of JL accounts for the day(line	C portal for cleared check IPDATES MANCES Start   Stop Wilavan Premium Plus" Deposit Schemes ach wise) Ion wise)	INHOUSE APPLICATION: III CTS OBC Booking OBC MIS III JAN SURAKSHA SCHEMES III COMPLAINTS IIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	LATEST U PERFORM • Performance of "Pallavan Iswaryam" & "Pr • Highest No of 3L accounts for the day(Regi • Highest No of 3L accounts for the day(Regi • Highest total 3L disbursement for the day	C portal for cleared check IPDATES MANCES Start   Stop willevan Premium Plus" Deposit Schemes sch wise) ion wise) adem, Indian Bank to all Stall members.	INHOUSE APPLICATION CTS OBC Booking OBC MIS IN SURAKSHA SCHEMES I DAN SURAKSHA SCHEMES I DAN SURAKSHA SCHEMES I DAN SURAKSHA SCHEMES I COMPLAINTS IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
-	LATEST U PERFORM Performance of "Pollaven Iswaryam" & "P Highest No of 3L accounts for the day(Iran Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day Highest No of 3L accounts for the day age From ND and CEO Ms. Padmaja Chunduru Ms relicitation Program held at Dharmapuri on 11.0 Dat of Pension on 08L03.2019	C portal for cleared check IPDATES MANCES Start   Stop willawan Premium Plus" Deposit Schemes ack wise) ion wise) adem, Indian Bank to all Staff members. 3.2019	INHOUSE APPLICATIONS
Roll	LATEST U PERFORM Performance of "Pellaven Iswaryam" & "P Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day(Regi Highest total 3L disbursement for the day age From ND and CEO Ms. Padmaje Chunduru Ms relicitation Program held at Dharmapuri on 11.0	C portal for cleared check IPDATES MANCES Start   Stop willawan Premium Plus" Deposit Schemes ack wise) ion wise) adem, Indian Bank to all Staff members. 3.2019	INHOUSE APPLICATIONS III CTS OBC Booking OBC MISS III AN SURASIA SCHEMES III CANPLAINTS IIII CARDS IIII CARDS IIII CARDS IIIII CARDS IIIII CARDS IIIII CARDS IIIII CARDS
APY Roll (	LATEST U PERFORM Performance of "Pollaven Iswaryam" & "P Highest No of 3L accounts for the day(linar Highest No of 3L accounts for the day(linar Highest No of 3L accounts for the day(linar Highest No of 3L accounts for the day Highest No of 3L ac	C portal for cleared check PDATES MANCES Start   Stop willervan Premium Plus" Deposit Schemes ach wise) ion wise) adem, Indian Bank to all Stall members. 3.2019 2.2019	INHOUSE APPLICATIONS I CTS OBC Booking OBC MIS II JAN SURARSHA SCHEMES II COMPLAINTS III III IIIIIIIIIIIIIIIIIIIIIIIIIIIII
APY Roll (	LATEST U PERFORM • Performance of "Pallavan Iswaryam" & "P • Highest No of 3L accounts for the day(linar • Highest No of 3L accounts for the day(Regi • Highest total 3L disbursement for the day age from NO and CEO Ms. Padinaja Chunduru M relicitation Program held at Dharmapuri on 11.0 Dat of Pension on 08.03.2019 CHAM Social Banking Excellence Award on 26.0 (b) Check OBC	C portal for cleared check PDATES MANCES Start   Stop willavan Premium Plus" Deposit Schemes active vise) addent, Indian Bank to all Staff members. 3.2019 C cleared status	INHOUSE APPLICATION III CTS OBC Booking OBC MIS III AN SURARSIA SCHEMES III COMPLAINTS IIII IIII IIIII IIIIIIIIIIIIIIIIIIII
APY Roll (	LATEST U PERFORM PERFORMANCE of "Pelloven Iswaryam" & "P Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day(Regi Highest No of 3L accounts for the day Highest No of 3L accou	C portal for cleared check PDATES MANCES Start   Stop willevan Premium Plus" Deposit Schemes ach wise) ion wise) addem, Indian Bank to all Stall members. 3.2019 C cleared status ch	HHOUSE APPLICATION: CTS OBC Booking OBC MIS IN SURARSIA SCHEMES COMPLAINTS IN IN SURARSIA SCHEMES COMPLAINTS IN IN SURARSIA SCHEMES IN AND ATE MANAGEMENT SYSTE IN SARRAEST ACCOUNTS IN AND ATE MANAGEMENT SYSTE IN SARRAEST ACCOUNTS IN IN AND DETAILS INVALID PAN DETAILS INVALID PAN DETAILS
APY Roll	LATEST U PERFORM PE	C portal for cleared check PDATES MANCES Start   Stop wilavan Premium Plus" Deposit Schemes ach wise) adam, Indian Bank to all Staff members. 2.2019 C cleared status ch active customer account	HHOUSE APPLICATION: CTS OBC Booking OBC MIS IN SURARSIA SCHEMES COMPLAINTS IN IN SURARSIA SCHEMES COMPLAINTS IN IN SURARSIA SCHEMES IN AND ATE MANAGEMENT SYSTE IN SARRAEST ACCOUNTS IN AND ATE MANAGEMENT SYSTE IN SARRAEST ACCOUNTS IN IN AND DETAILS INVALID PAN DETAILS INVALID PAN DETAILS
<ul> <li>APY</li> <li>Roll (</li> <li>ASSC</li> </ul>	LATEST U PERFORM PE	C portal for cleared check PDATES MANCES Start   Stop willevan Premium Plus" Deposit Schemes ach wise) ion wise) addem, Indian Bank to all Stall members. 3.2019 C cleared status ch	INHOUSE APPLICATIONS I CTS OBC Booking OBC MIS II AN SURARSHA SCHEMES II COMPLAINTS II II

- (b) Debit respective customer loan account.
- (c) Credit G/L Postage
- (d) Click Transmit (Alt T).
- (e) Queue will be sent to officer for authorisation.

# 37. Change Identification Details

(a) Enter screen number 67050 in open screen box located at the top right side of the window.

(b) Enter customer number (CIF) & click Identification details from combo box.

- (c) Click Transmit (Alt T).
- (d) Select Identification details type
- (e) Enter number

(f) Enter 'C' To Create, 'A' To Amend Or 'D' To Delete in Function input box.

- (g) Click Transmit (Alt T).
- (h) Queue will be sent to officer for authorisation.

# 38. Payment to Monthly Courier charges

- (a) Create batch
- (b) Debit G/L 98048-branch code- check suffix (CHGS-COURIER CHARGES)
- (c) Credit G/L 99105-branch code- check suffix(BALANCE WITH INDIAN BANK)
- (d) Click Transmit (Alt T).
- (e) Queue will be sent to officer for authorisation.

# **39.** Cash Payment to G/L accounts like Stationery, MOP, EB Bill etc. (Single Debit)



(a) Enter screen number 20060 in open screen box located at the top right side of the window.

- (b) Enter respective G/L account No.
- (c) Enter Amount.
- (d) Name of the firm/ Vendor/ Shop etc
- (e) Reference Number
- (f) Narration
- (g) Click Transmit (Alt T).
- (h) Irrespective of amount, queue will be sent to officer.

(j) After authorisation by offr, click Queue icon located at left top of the windows.

- (k) Click Execute
- (I) Select amount to be given and click Accept
- (m) Enter denomination of all cash.
- (n) Click Transmit (Alt T).

#### 40. Monthly LOCAL CONV-EXP REIMB TO Officers

- (a) Intimation will be received every month for respective transaction.
- (b) Create batch
- (c) Debit G/L LOCAL CONV-EXP REIMB (G/L- 98318- Branch Code- Sx)
- (d) Credit respective Officer account as per communication received.
- (e) Click Transmit (Alt T).
- (f) Queue will be sent to officer for authorisation.

#### 41. Monthly Salary

- (a) Intimation will be received every month for respective transaction.
- (b) Create batch
- (c) Debit

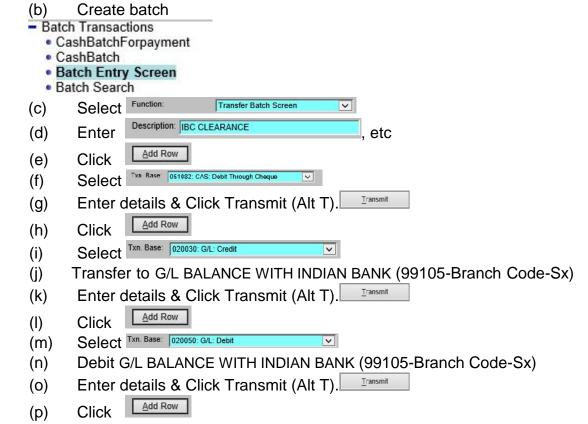
98001- Branch Code- Sx	BASIC PAY OFFICERS
98002- Branch Code- Sx	BASIC PAY CLERKS
98025- Branch Code- Sx	OTHER ALL - CLERKS
98032- Branch Code- Sx	SPL ALL OFFICERS
98033- Branch Code- Sx	SPL ALL CLERKS
98037- Branch Code- Sx	D.A OFFICERS
98038- Branch Code- Sx	D.A CLERICAL STAFF
98014- Branch Code- Sx	HRA - OFFICERS
98015- Branch Code- Sx	HRA - CLERICAL STAFF

(d) Credit respective staff SB/ SOD account as per communication received.

- (e) Click Transmit (Alt T).
- (f) Queue will be sent to officer for authorisation.

#### 42. Indian Bank: TNGB Cheque Clearance.

(a) Following procedures may be adopted after receiving TNGB cheque for clearance from Indian Bank.





- (q) Select Txn. Base: 001030: Deposits: Credit 🔽
- (r) Credit Intermediate account (Refer BM for Account number)
- (s) Click Transmit (Alt T).
- (t) Follow NEFT procedures to Indian Bank
- (u) Queue will be sent to officer for authorisation.

# 43 Deposits Closure:-

# (a) Delink Aadhar (Screen No 70450)

	Account Number:	Search	
i)	Option:	U: Aadhar Details	~
(ii)	Action:	D:Delink	
(iii)	Click Transmit	(Alt T).	

(iv) Queue will be sent to officer for authorisation.

# (b) Remove Hold if any (Screen No 9095)

(i) Open transaction enquiry :(Screen No 450)
Account Number : A/c No. Search

,	-vo no. ocuron
ctions Of This Type :	31:Hold Transaction 🗸

- (ii) Transactions Of This Type :
- (iii) Click Transmit (Alt T).
- (iv) Note down Journal Number, Date & Hold Value/ Amount.
- (v) Remove Hold (Screen No. 9095)

	$\wedge$	
/	ົດ	
	60	
	Ы	
	-	
	ТОР	
	Ŭ	

(vi)

Account Number:	[	Search	
Hold Value:			
Hold Reason:	01-Remove Hol	d	~
Reference Match:	Matched	~	
Date Set:		Ē	
Journal Number:			
Click Transmit (Alt	T).		

(v) Queue will be sent to officer for authorisation.

#### (c) Disable ATM Card (Screen No. 7495)

- (i) Enter account number& click enter.
- (ii) Make "0" to block card <sup>3:</sup> [] ATM FACILITY
- (iii) Click Transmit (Alt T).
- (iv) Click Transmit (Alt T).
- (v) Queue will be sent to officer for authorisation.

# (d) Deposits: Cash Closure /Cash Payment (Screen No. 3060)

- (i) Enter account number& click Transmit
- (ii) Accept the warning & click Transmit
- (iii) Irrespective of amount, queue will be sent to officer.
- (iv) After authorisation by offr, click Queue icon located at left top of the windows.
- (v) Click Execute
- (vi) Select amount to be given and click Accept
- (vii) Enter denomination of all cash.
- (viii) Click Transmit (Alt T).
- (ix) Queue will be sent to officer for authorisation.

# (e) Deposits: Transfer Closure/ Transfer (Screen No. 3045)

- (i) Enter From Account Number
- (ii) Enter To Account Number
- (iii) Click Transmit (Alt T).
- (iv) Queue will be sent to officer for authorisation.

# 44. Account Transfer to Other Branch (Screen No. 67050)

		Customer No:	Search	
<b>GO TO TOP</b>	(a) (b) (c) (d)	Option: 1:0 Enter Home Branch Click Transmit (A Enter (Screen N Account Number:	Alt T). <u>⊺ransmit</u>	
		Option:	9:Account Type/ Home Branch	×
	(e)	Home Branch: Enter		

(f) Queue will be sent to officer for authorization.

#### 45. NEFT

GO TO TOP

(a) NEFT transactions can be done for amount up to 2,00,000 and all Indian Bank Transfers.

(b) For **NEFT** enter screen number 20066 in open screen box located at the top right side of the window.

(c) Fill all mandatory data highlighted in blue.

(d) Click Transmit (Alt T).

(e) Queue will be sent to officer for authorisation.

Mode Of Operation Amount	N06 Customer Payment 01 Transfer	INR	
Account Number:		Search Press Tab to Fetch Remitter Details	
Account Type:		Total Amount INR	
Commision Beneficiary Details		BenA/CType:	
Beneficiary A/C:		Remitting Customer Details	
Beneficiary A/C Re-Entry	/	Remitter's Name And Address:	
Benef. Name And Ad	dress:		
		I	
, Email I	D/mob Number(10 digit)		
Benificiary Bank/Bra	<u>inch</u>		
IFSC Code:	Ş	Search	
		Sender's To Receiver Information Code	_
		<u> </u>	
Under Rs.			

# 46. RTGS

(a) For **RTGS** enter screen number 20035 in open screen box located at the top right side of the window.

(b) Select <u>Customer Payment transfer mode</u> in Message Type combo box

- (c) Fill all mandatory data highlighted in blue.
- (d) Fill Sender's To Receiver Information.
- (e) Click Transmit (Alt T).
- (f) Queue will be sent to officer for authorisation.

Message Type: Mode Of Operation	R41:Customer Payme	Tra	insaction typ	0e 1:Transfer	V		
Amount .		INR					
Account Number:			Proce Tab	to Fetch Remitt	or Dotails		
		Search	riess rau	to reton Nemiti	er Details		
Commision		Total A	mount		INR		
Beneficiary Details		Remitti	ng Custome	r Details			
Beneficiary A/C:		100000					
Beneficiary A/C Re-Entr	y	Remitte	ar's Name An	d Address:			
Benef, Name And A	ddress:						
		i					
I							
1							
Benificiary Bank/Br	anch						
IFSC Code:		earch P	ress Tab to (	Get Bank And B	anch Nam	P	
Branch Name:	2	earch				- A	
		. 11				S.:-	
Bank Name:		Sender	s To Receiv	er Information	Code	03:URGENT	V
Details of Payment							
Under Rs.		Ĩ					
Verify Amount	C_ommission			Clo	se		



Account Number:	op right side of the window.
Account Number.	Search
Enter S to Select	Debit the Account for a Transfer TØ Another Internal A/C
	Credit the Account by a Transfer FROM Another Internal A/C
	Debit the Account No for a Direct Credit TO an Off-Site A/C
	Credit the Account No by a Direct Debit FROM an Off-Site A/C
	Debit the account and issue a Demand draft
	Enquiry / Amend Standing Order
	SDV/SC
	Option: A:All, includes SO's against account
(b) Click Transm	nit (Alt T). Iransmit
	y data highlighted in blue.
Amount:	0 Currency: INR: INDIAN RUPEE
Amount: Frequency Code:	0 Currency: INR: INDIAN RUPEE
Frequency Code: Frequency: Start Date:	M:Monthly V 0
Frequency Gode: Frequency:	M:Monthly V 0
Frequency Code: Frequency: Start Date:	M:Monthly V 0
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments:	M:Monthly V 0
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments:	M:Monthly
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type:	M:Monthly
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type: Security Code:	M:Monthly
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type:	M:Monthly V 0
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type: Security Code: Auto Chase Days:	M:Monthly
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type: Security Code: Auto Chase Days: Priority Code:	M:Monthly V 0
Frequency Code: Frequency: Start Date: End Date: To Account: From Account Comments: To Account Comments: Payment Type: Security Code: Auto Chase Days: Priority Code: Purpose:	M:Monthly V 0 Search 0 0 9 99 99

# 48. Cash Correction

(b)

- (a) Click VIEW JOURNAL icon
  - Select Status: 1: Committee
- (c) Click Execute
- (d) Click the transaction
- (e) Click Cash Correction
- (f) Queue will be sent to officer for authorization.

27

		20
49.	Recti	fication of Connection Failure Transactions.
	(a)	Click VIEW JOURNAL icon 🚳
	(b)	Select Status: 0: Referred V
	(c)	Click Execute
	(d)	Click the transaction
	(e)	Click Correction
		Journal Number: XXXXXX
		Host Trace Number: Account Number: XXXXXXXXXX
		Amount: XXXXX
		Txn No:
	(f)	<u>T</u> ransmit <u>C</u> lose
	(g)	Click Transmit (Alt T).
		Message from webpage X
		No Journal Entry Found
		ОК
	(h) (i)	If no journal entry found the do transactions again. (Re-confirm BM)
	(i)	
50.		Remove Hold
	(a)	Set hold (Screen No. 9093) Account Number: Search
	(a)	Hold Value:
	(b) (C)	Click Transmit (Alt T).
	(0)	
	(b)	Remove Hold if any (i) Open transaction enquiry :(Screen No 450)
		(i) Open transaction enquiry :(Screen No 450) Account Number : A/c No. Search
		Transactions Of This Type ( 31: Hold Transaction V
		(ii) Click Transmit (Alt T).
		(iv) Note down Journal Number, Date & Hold Value/ Amount.
		(v) Remove Hold (Screen No. 9095)

		29	
		Account Number:       Search         Hold Value:       Image: Comparison of the search         Hold Reason:       01-Remove Hold         Reference Match:       Matched         Date Set:       Image: Comparison of the search         Journal Number:       Image: Comparison of the search         (vi)       Click Transmit (Alt T).         (v)       Queue will be sent to officer for authorisation.	1
	51.	Aadhar Update (Screen No. 7050) Account Number:	
		(a) Option: U: Aadhar Details	
		Action: A:Amend	
		Aadhar Number:	
		OD Flag: N:No	
G		OD Date	
GO TO ТОР		Aadhar Seeding for NPCI Mapper NEW MIGRATING FROM OTHER BANK	
		<ul> <li>(b)</li> <li>(c) Click Transmit (Alt T). Tansmit</li> <li>(d) Queue will be sent to officer for authorisation.</li> </ul>	
	52.	Pan Card Update (Screen No. 67050)	
		Customer No:       Search         (a)       Option:       1:Customer Details         (b)       Enter       Income Tax PAI         (c)       Remove Form 16 Date mentioned if any         (d)       Click Transmit (Alt T).         [ransmit]         (e)       Queue will be sent to officer for authorisation.	

# 53. Cheque Book Charges

- (a) Create batch
- (c) Debit respective SB account
- (d) Credit G/L 96531- Branch Code- Sx
- (e) Click Transmit (Alt T).
- (f) Queue will be sent to officer for authorisation.

# 54. News Paper allowance to Staff

- (a) Create batch
- (c) Debit G/L 96531- Branch Code- Sx (New Paper Staff)
- (d) Credit respective staff SB account (Rs 200 for Officer/ OA MP)
- (e) Debit respective staff SB account (Rs 5 for Officer/ OA MP)
- (f) Credit G/L 96542 Branch Code- Sx (Sale of Scrap)
- (e) Click Transmit (Alt T).
- (g) Queue will be sent to officer for authorisation.

# 55. Linking of CIF (Screen No. 60455)

CIF No:		Search	Primary System:	CIF
Customer Nar	ne			Verify CIF Name
***Associated Account E	)etails***			
Associated Account:		Search	System:	DEP:Deposits
Link Indicator:	C:CIF Link			
Delete Indicator:	N:No 🗸			
(a) Click Tra	ansmit (Alt T).	Transmit		

(b) Queue will be sent to officer for authorisation.



Select Click Transmit ( Queue will be s ber: B:Mode of Opera Description F HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	ent to officer	for autho	Description	On 0
Queue will be s ber: B:Mode of Opera Description F HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	ent to officer Searc tion On/Off	h V 17. 18.	Description	0
B:Mode of Opera Description F HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	tion On/Off 1 0 0	<b>1</b> 7. <b>18</b> .		0
B:Mode of Opera Description F HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	tion On/Off 1 0 0	<b>1</b> 7. <b>18</b> .		0
Description F HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	On/Off	 17. 18.		0
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HER OR SURVIVOR RMER OR SURVIVOR NTLY OR SURVIVOR	0	18.		_
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OR ANY 2 JOINTLY				0
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(a)	Ente	r Refe	erenc	ce Number	: & click l	Fetch			
(b)	Che	ck all t	the d	letails ente	ered.				
(c)	bhΔ	anv m	niceir	ng data as	ner annli	cation fo	rm		
. ,				0					
(d)	Sele	ct For	Ame	end and A	utnorise i	n Authori	sation F	lag Com	0 BO
(e)	Click	Tran	smit	(Alt T).	Transmit				
(0)	0	a.i.	0	() )					
Reference	e Number	t T			Ð	etch			
Home Brand		_							
							-		
Customer Ty Title Code:	e 010101:	PERSONAL		UPERVISING	Marital Status:		the second s		
First Name:	-		Y	1	Mother name:		×		
Mid Name :	-				Father/Spouse	Name:			
Last Name:	-				Relative Code:				
Address Det	alls				Netable Code:	1	V		
Address Line	1:				PAN/Form 60/6	+	×.		
Address Line	2:								
Address Line	3:								_
Address Line	4:				Domestic Risk:	31:LOW			×
City		1			Occupation God	de:		V	
State		V			Annual Income:		-		
Post Code:				Social Attributes D	etails	Created CIF & A	soount No Details	£	
Country	IN: INDU	A V		Community God	10				
DOB:				Phy.Ghal. Code		Account No.: [			
Gender Code		V		Spl.Catg. Code		CIF No. :			
Mobile No:	91:India	(F 🗸		Village Gode :		1			
ID Details				Account Type :		Authorisation	n Flag 🔼	For Amend & 🗸	
First ID Type			~	Int. Category :					
First ID No.:				Terminal ID :					
Second ID Ty			~	AgentiD :					
Second ID N				BC Account No					
			the second se	E-IDE		<b>E</b>			
First ID Issue	Date:			First ID Expiry Date		121			
First ID Issue Second ID Is	COLUMN			Second ID Expiry Date					

#### 59. Close Cash Drawer (Single Debit)

(a) Count all physical cash as per cash drawer. Ensure all denominations must match with cash drawer.

(b) Click open cash drawer . Enter details in Cash register as per cash drawer. (Take more care)

(c) Enter screen number <u>20060</u> in open screen box located at the top right side of the window.

(d) Enter GL account No. (98903-branch code- check suffix) Check suffix differ from branch to branch. (Click F7 to check account details)

(e) Enter all mandatory fields highlighted in blue.

- (f) Click Transmit (Alt T).
- (g) Irrespective of amount, queue will be sent to officer.

(k) After physical cash check and authorisation by offr, click Queue  $\hat{\mathbf{r}}$  icon located at left top of the windows.

(p) Click Execute

- (q) Clickthe row where amount to be out is mentioned and click Accept.
- (r) Enter denomination of all cash.
- (s) Click Transmit (Alt T).
- (t) Click cash drawer Icon.
- (u) Click Recon currency Becon. Currency
- (v) Click Transmit (Alt T)
- (w) Click close cash drawer.
- (x) Save report.
  - Reports
     Cash Related
     Printing Reports
     Cashier / Teller Cash Report
     Cashier / Teller Forex Cash Report
     Outward Clearing Report

Cliak	Fetch Transactions	Save Report
Click	- dian manadations	Garonopon



#### 60. Important checks before logoff.

Save Report	<ul> <li>Reports</li> <li>+ Cash Related</li> <li>Printing Reports</li> <li>• Cashier / Teller Cash Report</li> </ul>
Check Batch	<ul> <li>Batch Transactions</li> <li>CashBatchForpayment</li> <li>CashBatch</li> <li>Batch Entry Screen</li> <li>Batch Search</li> </ul>
Check subvention	96379-Branch Code- Sx
Sundries Receivable II - Others	99889-Branch Code- Sx
Sundry deposit account	98742-Branch Code- Sx
C to C	86903-Branch Code- 7
DD issued on Indian Bank	99102-Branch Code- Sx
Parking A/C -General	97950-Branch Code- 9
Funds in transit account	99879-Branch Code- 6

		34
6	1.	ADDITION/ EDIT OF CELL NUMBER (Screen No. 67050) Customer No:
		(a) Option: 1:Customer Details
		<ul> <li>(b) Enter/ Edit mobile number in Mobile No: 91:India (F ✓</li> <li>(c) Click Transmit (Alt T) Transmit</li> </ul>
		(d) Queue will be sent to officer for authorisation.
62	2.	OPEN A NEW SESSION
		<ul> <li>(a) Click to open a new session.</li> <li>(b) By opening a new session, Cashier can work in many windows simultaneously.</li> </ul>
6	3.	Activate/ Deactivate SMS
GO TO TOP		Deposit/CC/OD Accounts & Services

		35
	(d)	<ul> <li>Deposit/CC/OD Accounts &amp; Services</li> <li>Create</li> <li>Amend</li> <li>Deposit/CC/OD Account</li> <li>Amend Deposit Tabbed Screen</li> <li>User Codes</li> <li>Pending Charge</li> </ul>
		Account Number: Search
	(e)	Enter Option: 1:Account Details
	(f)	SMS Begg: Booking No
64	. G/L	-: Account Number Search: 29041
<b>64</b> 29041	. G/L	-: Account Number Search: 29041
-	. <b>G/L</b> (a)	
-		
-	(a)	Enter related word in Ledger Name box
29041	(a) (b)	Enter related word in Ledger Name box Click Search Icon
29041 Ledger Name	(a) (b) COURIER	Enter related word in Ledger Name box Click Search Icon
29041 Ledger Name No of Records	(a) (b) COURIER	Enter related word in Ledger Name box Click Search Icon Search Branch No

# 65. Some important BGL account numbers and Screen numbers. (Please refer BM for Branch code & Sx.

$\sim$	CATEGORY	GL/ACCT NO	SCRN NO
0			
1.	AADHAR	97368-Branch Code- Sx	20010
2.	ACCT CLOSE - CASH		3060
3.	ACCT CLOSE- TRANSFER		3045
4.	ACCT DETAILS CHANGE		67050
5.	ATM ISSUE/ BLOCK (AMEND USER CODES)		7495
6.	ATM REQUEST		9583
7.	ADDITIONAL LOD		12430
8.	AGENCY COMMISSION	98306-Branch Code- Sx	
9.	APPRAISER FEE	98311-Branch Code- Sx	
	AUITORS FEES	96679-Branch Code- Sx	
11.	BUSINESS PROMO CAMPAIGN	96349-Branch Code- Sx	
12.	C2C STATUS CHK		29042
13.	CASH BALANCE	98903-Branch Code- Sx	20060
14.	CASH DEPOSIT LOAN		11010
15.	CASH DEPOSIT SB		1010
	CASH HANDLING CHARGES CASH WITHDRAWAL	99629-Branch Code- Sx	1060
18	CHEQUE RETD CHARGES	96534-Branch Code- Sx	
	CHEQUE WITHDRAW		51072
10.			01012
20.	CHQ ISSUE CHRG	96531-Branch Code- Sx	
21.	CONVEYANCE ALLOWANCE	98315-Branch Code- Sx	
22.	COURIER	98048-Branch Code- Sx	
23.	CR SERV BRANCH (C2C CHECK)	86903-Branch Code- Sx	
24.	DD CANCEL CHRG	98401-Branch Code- Sx	
25.	DD ISSUED CANCELATION ACCT	98848-Branch Code- Sx	
26.	DEBIT FROM ACCT		10750
27.	DEPOSIT TO SB		3045
20	DUP PASS BOOK/ STATEMENT	96532-Branch Code- Sx	
	EB	97947-Branch Code- Sx	20060
30.	ENCASH PL OFFR	98096-Branch Code- Sx	
	ENTERTAIMENT EXP	98303-Branch Code- Sx	

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	37		
32.	EXP FOR BUSINESS	96349-Branch Code- Sx	
33.	FESTIVAL ADVANCE	99902-Branch Code- Sx	
34.	FIT	99879-Branch Code- Sx	20060
35.	FUEL EXP	98302-Branch Code- Sx	
00		740000700	
	IB SALEM	710683783	00000
	IB BALANCE	99105-Branch Code- Sx	20060
38.	IBC COMISSION	98347-Branch Code- Sx	
39.	IBC COMMISSION	96379-Branch Code- Sx	
40.	IN OPERATIVE TO OPERATIVE		8000
41.	JEWEL AMT BALANCE		13000
42.	JEWEL CASH DEP		13010
43.	JEWEL COLLETRAL		62000
44.	JWL LOAN CLOSE TRANS		13045
45.	LFC OFFR	98077-Branch Code- Sx	
46.	LOAN TO SB		11055
47			
	MEDICAL AID CLK	98062-Branch Code- Sx	
	MEDICAL AID OFFR	98061-Branch Code- Sx	
	MINIMUM BALANCE CHARGES	96538-Branch Code- Sx	
50.	MISC OTHER (MISC) INCOME NOT ATTR. SERVC TAX	97849-Branch Code- Sx	
51.	OTH MISC INCOME ATTRAC SER TAX	99018-Branch Code- Sx	
52.	МОР	98107-Branch Code- Sx	20060
53	NEFT COMMISSION	98907-Branch Code- Sx	
55.		30307-Dialicii Goue- 3x	
54.	NEFT SETTLEMENT	99642-Branch Code- Sx	
55.	NEFT SUSPENSE	99635-Branch Code- Sx	
56.	NEWS PAPER OFFICE	96928-Branch Code- Sx	20060
57.	NEWS PAPER STAFF	98301-Branch Code- Sx	20060
58	OBC BOOKING CREDIT	99895-Branch Code- Sx	
	OBC BOOKING DEBIT	99883-Branch Code- Sx	
	OBC COMMISION	99855-Branch Code- Sx	_
61	OBC REV CREDIT	99883-Branch Code- Sx	
	OBC REV DEBIT	99895-Branch Code- Sx	
	OSL (Other than Items pending SR II)	99871-Branch Code- Sx	20060
64.	PAN INCOME	99018-Branch Code- Sx	
65.	PARKING GEN ACCT	97950-Branch Code- Sx	20010

JEEVANANTHAM KARUR	JEEV	ANAI	ITHA	M KA	ARUR
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66.	PART PAYMENT		11045
67.	PASSBOOK FRONT		500
68.	PASSBOOK UPDATE		600
69.	POSTAL EXPENDITURE	97901-Branch Code- Sx	
70.	POSTAL INCOME	99005-Branch Code- Sx	
71.	PREMIUM PKAIS	96350-Branch Code- Sx	
72.	RE : Residual Expenses (Others)	98308-Branch Code- Sx	20060
73.	RE APPRAISAL CHARGE	98305-Branch Code- Sx	
74.	REC OF PROCESSING CHARGES	96910-Branch Code- Sx	
	RENT- PREMISES	98042-Branch Code- Sx	
76.	SALE OF SCARP	96542-Branch Code- Sx	
77.	SB TO DEPOSIT		1045
78.	SEARCH ALL ACCTS		60450
79.	SEARCH STAFF		9600
80.	SR I	99888-Branch Code- Sx	
81.	SR II	99889-Branch Code- Sx	20060
82.	STAMPS	99877-Branch Code- Sx	
83.	STATIONERY	98054-Branch Code- Sx	20060
84.	SUBVENTION	96379-Branch Code- Sx	
85.	TACLK	96947-Branch Code- Sx	20060
86.	TA EXP OTHERS	98066-Branch Code- Sx	
87.	TAOFFR	96946-Branch Code- Sx	20060
88.	TA SUB STAFF	96486-Branch Code- Sx	20060
	TDS REV	98861-Branch Code- Sx	
-	TDS SALARY	99873-Branch Code- Sx	_
91.	TELEPHONE	97902-Branch Code- Sx	
92.	TRANSACTION LOAN		10450
93.	TRANSACTION SB		450
94.	WATER	96585-Branch Code- 1	20060

# 66. Some Important Registers in Bank

SL NO	Name
1.	Cash Balance Book
2.	Cash Movement Register
3.	Advice Register
4.	Jewel Control Register
5.	Cheque Issue Register
6.	Mail Inward Register
7.	ATM Card Issue Register
8.	ATM PIN Issue Register
9.	SB Nominee Details Register
10.	Deposit Nominee Details Register
11.	Complaint Register
12.	Death Claim Register
13.	OBC Booking Register
14.	Inventory Register
15.	Returned Cheque Register
16.	Insurance Register
17.	Bank Reconciliation Register
18.	Loan Sanctioned Register
19.	Voucher Verification Register
20.	Letter Despatch Register

# 67. Some Important Monthly Data to RO by BM

SL NO	Name
01	Quick Data
02	Manager's Monthly Certificate (MMC)